



## Multiple Employment Training Programs: Conflicting Requirements Underscore Need for Change: T-Hehs-94-120

By -

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 38 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. GAO discussed employment training programs and how the multiplicity of programs hampers service delivery. GAO noted that: (1) 14 federal departments and agencies oversee 154 employment training programs and other activities, with 2 departments having responsibility for most of the programs; (2) many programs target the same client populations, have the same goals, and provide many of the same services; (3) the overlapping programs confuse and frustrate clients and employers, hamper targeted service delivery, duplicate administrative structures at all government levels, raise costs unnecessarily, and make program evaluation difficult; (4) program administrators cannot coordinate the programs because of differing eligibility criteria, definitions, and annual operating cycles; (5) monitoring agencies have not collected adequate data on programs participant outcomes and compliance, which has led to waste, abuse, and mismanagement; (6) the employment training system should be restructured to become customer-oriented by eliminating conflicting requirements and consolidating programs by target population; (7) the new training systems design should address what populations to serve, what services to offer, the role of general purpose programs, standard eligibility requirements, and obtaining participant input and support; and...

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